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Detecting a Home Leak



910-371-9949



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516 Village Rd
Leland, NC 28451

Mission Statement

H2GO is committed to assuring a quality of life for our valued customers by providing the highest levels of water and sanitary sewer services, from Source to Stream, in a safe and efficient manner.

As professional service providers, H2GO in cooperation with its community partners will comprehensively plan, develop, maintain and operate the District's utility systems in a customer service oriented and cost-effective manner.



Water Leak Detection

Leaking faucets, toilets and irrigation systems are common causes of increased water and irrigation bills. A running toilet alone can use around 1,000 gallons of water *a day!* These easily correctible water leaks can lead to a 10 percent savings on water bills.

Leak Detection - Toilets

Just because you don't see any water doesn't mean that there isn't a leak. A toilet can fool you. Listen to it. Do you hear running water? Jiggle the handle. Check the flapper. Just don't let it run! Your toilet can be the biggest water waster in your home.

Faucets and Sinks

Drip! Drip! Drip! It'll drive you nuts. That small, little irritation keeping you up all night will never go away unless you fix it. So fix it now before it becomes a problem. Do it yourself or call a plumber. Water is being wasted and your money is going down the drain. Even a small drip can waste as much as 170 gallons of water each day, or 5,000 gallons per month.

Call (910) 371-9949 for help if you think there's a leak between your water main and your meter. H2GO will adjust your sewer bill if you detect an *underground* leak and repair it.

What should I do if I think I have a leak?

If you think you have found a leak, be sure to turn off the shut-off valve and let it sit for 30 minutes. After the 30 minutes is up, check and see if the number on your meter has gone up. If it has, this means there is a leak.

What are indicators of a leak on my property?

If your lawn begins to develop soggy spots, this more than likely indicates a leak in your irrigation system or a service line.

What are indicators of a leak in my home?

Follow your senses: Listen for continuous flowing of water, smell for strange odors and look out for puddles of water.

How can I prevent leaky toilets?

Bathrooms that receive the least usage (i.e. guest bathrooms) are more likely to have issues go unnoticed. Check the flapper valve, overflow pipe and float for leak. A quick tip for detecting a leaky toilet is to add food coloring to the tank and see if it leaks into the bowl.

How can I prevent other household leakage?

- Ensure that all your faucets are shut tight after usage.
- Keep up with regular maintenance, including changing washers in faucets.