

# **RATES & FEE SCHEDULE**

FISCAL YEAR

2024-2025

#### **DEFINITIONS**

#### **EDU Definition**

\*An EDU or "Equivalent Dwelling Unit" is defined as one single-family residential household. It is the unit of measure by which the user is charged for water and sewer fees for services provided by H2GO. System Development Fees (SDF) from each user (e.g., single-family residential, multi-family residential, commercial) are calculated and imposed upon improved property served in accordance with H2GO Rules and Regulations based upon projected water usage by, and/or wastewater generated from, the user at a rate of 210 gallons per day (gpd) per EDU. Projected commercial water and wastewater flow rates submitted by Owner or Owner's Engineer or as allowed by North Carolina State standard (as defined in 15A NCAC 02T .0114) shall be approved by H2GO's Executive Director and will be used as the EDU basis for water and sewer connection fees.

#### **Master Meters**

Master-metered residential class includes all master-metered connections for apartments, condominiums, cooperatives, quadraplexes, triplexes, duplexes, manufactured housing, and mobile homes used for multi-family residential purposes. Each such master-metered dwelling unit will be billed a base fee per unit or authorized connection whichever is greatest. The total residential units for any such connection shall be based solely on the number of dwelling units approved for that connection. Connections in this class may not include usage for any other commercial, industrial, or institutional purpose. For purposes of this Schedule of Rates, "master-metered residential" and "multi-family residential" are synonymous. Multi-family residential properties that are individually metered by the District are single-family residential class customers.

#### **Effective Dates**

The FY 2024-2025 Rate and Fee Schedule remains in effect through June 30, 2025.

## SYSTEM DEVELOPMENT FEES

Water System Development Fee (SDF), per EDU		\$ 5,600
Irrigation System Development Fe	e (SDF)	
	<sup>3</sup> / <sub>4</sub> " Meter Service	\$ 2,500
	1" Meter Service	\$ 6,000
	1 ½" Meter Service	\$12,000
	2" Meter Service	\$20,000
	3" Meter Service	\$40,000
	4" Meter Service	\$62,000
Sewer System Development Fee (	SDF), per EDU	\$ 6,600

## WATER RATES AND CHARGES

## Residential Water Monthly Billing

Base Fee	(per connection)
----------	------------------

¾" Meter	\$12.00
1" Meter	\$30.00
2" Meter	\$96.00

Master Meter residential \$12.00 per residential unit

Usage (Per 1,000 gallons)

0-3 \$3.50 3+ \$4.00

## Commercial Water Monthly Billing

Base Fee (per connection)	
¾" Meter	\$12.00
1" Meter	\$30.00
2" Meter	\$96.00

 2" Meter
 \$96.00

 3" Meter
 \$192.00

 4" Meter
 \$300.00

 6" Meter
 \$600.00

Usage (Per 1,000 gallons) \$4.00

## Irrigation Water Monthly Billing (Irrigation usage rates effective August 1st usage)

## Base Fee (per connection)

¾" Meter	\$ 12.00
1" Meter	\$ 30.00
1 ½" Meter	\$ 60.00
2" Meter	\$ 96.00
3" Meter	\$192.00
4" Meter	\$300.00

## Usage (Per 1,000 gallons)

5,000 \$	5.00
001 - 10,000 \$	8.00
,001 – 15,000 \$	12.00
,001 – 20,000 \$	20.00
er – 20,000 \$	25.00
)	01 - 10,000 \$ .001 - 15,000 \$ .001 - 20,000 \$

## 1" Meter

0 - 10,000	\$ 5.00
10,001 - 20,000	\$ 8.00
20,001 - 30,000	\$ 15.00
30,001 - 40,000	\$ 20.00
Over – 40,000	\$ 25.00

1 ½" Meter		
	0 - 20,000 20,001 - 40,000 40,001 - 60,000 60,001 - 80,000 Over - 80,000	\$ 5.00 \$ 8.00 \$ 15.00 \$ 20.00 \$ 25.00
2" Meter		
	0 - 30,000 30,001 - 60,000 60,001 - 90,000 90,001 - 120,000 over 120,000	\$ 5.00 \$ 8.00 \$ 15.00 \$ 20.00 \$ 25.00
3" Meter		
	0 - 60,000 60,001 - 120,000 120,001 - 180,000 180,001 - 240,000 over 240,000	\$ 5.00 \$ 8.00 \$ 15.00 \$ 20.00 \$ 25.00
4" Meter		
	0 - 90,000 90,001 - 180,000 180,001 - 270,000 270,001 - 360,000 over 360,000	\$ 5.00 \$ 8.00 \$ 15.00 \$ 20.00 \$ 25.00

## Water Tap Fees

To be installed by licensed and insured utilities contractor hired and paid directly by customer. H2GO inspection fees will apply.

Cost + 10% if tap installation is performed or subcontracted by H2GO.

Irrigation split-out

Labor & Equipment Cost +10% plus cost of Meter and MXU

Irrigation stand-alone

Labor & Equipment Cost +10% plus cost of Meter and MXU

5

#### SEWER RATES AND CHARGES

#### Residential Sewer Monthly Billing

Base Fee (per connection) \$18.00

SDVGGS Tank Maintenance Fee \$5.00 monthly per tank

Flat Rate Fee Sewer Only (Non-Metered) \$38.00

Master Meter residential \$18.00 per residential unit

#### Commercial Sewer Monthly Billing

Base Fee

¾" Meter	\$18.00
1" Meter	\$40.50
2" Meter	\$123.00
3" Meter	\$243.00
4" Meter	\$378.00
6" Meter	\$753.00

Sewer Usage (per 1,000 gallons) \$6.00

#### Sewer Tap Fees

To be installed by licensed and insured utilities contractor hired and paid directly by customer. H2GO inspection fees will apply.

Cost + 10% if tap installation is performed or subcontracted by H2GO.

All grinder pump repair or new packages based on current price plus 10% + labor cost

Grinder Pump Package Fee (Compass Pointe)

Grinder Pump Package Fee (Other Service Areas Outside CP)

#### ADMINISTRATIVE FEES AND CHARGES

**Application Fee** \$25 Non-Refundable (New Customers Only)

Security Deposit Water, Sewer & Irrigation (Separate Deposit for each service)

Residential Applicants \$75.00 per service

Commercial Applicants

- 1. Commercial applicant's deposit will be determined in the following manner:
  - A. Water and Irrigation Service Based on Meter Size:

3/4" - 1"	\$100 per service
2" - 3"	\$175 per service
4"	\$300 per service
6"	\$400 per service

B. Sewer Service:

2" Force main	\$ 100.00
4" Gravity	\$ 100.00
6" Gravity	\$ 200.00

Return Check Charge \$25

**3rd Party Collection Fee** \$35% of Unpaid Account Balance

Credit Card Convenience Fee \$5.00 (by phone)

#### Adjustments in Sewer Bill for Water Leaks

Verify that there was a leak. Once the leak has been determined, verify the repairs have been made. Customer must provide proof of repair to receive leak adjustment. Average usage for 12 months and charge regular rate for this amount. Once the amount is determined deduct the excess amount from the sewer bill only for up to a maximum of two consecutive months. (Limit two adjustments per year)

For pool adjustments, there will be a minimum of 6,000 gallons usage and this shall be limited to one time per calendar year deducted from sewer bill only.

#### METER CHARGES

#### Meter Costs

3/4" Domestic		\$250.00
1" Domestic		\$325.00
2" Domestic		\$2,050.00
3" Domestic		\$2,400.00
4" Domestic		\$4,232.00
6" Domestic		\$7,155.00
Meter Box MBX-1		\$90.00
Other Meter Boxes		\$Cost + 10%
2" Meter Box		\$500.00
2" Meter Box Meter Yoke	<sup>3</sup> / <sub>4</sub> " 1" 2"	\$500.00 \$220.00 \$350.00 \$1,850.00
	1"	\$220.00 \$350.00
Meter Yoke	1"	\$220.00 \$350.00 \$1,850.00
Meter Yoke Golf Box	1"	\$220.00 \$350.00 \$1,850.00 \$500.00
Meter Yoke  Golf Box  Golf Box Lid	1"	\$220.00 \$350.00 \$1,850.00 \$500.00 \$45.00
Meter Yoke  Golf Box  Golf Box Lid  Lock	1"	\$220.00 \$350.00 \$1,850.00 \$500.00 \$45.00 \$35.00

#### **PLAN REVIEW**

#### Plan Review Fee

1<sup>st</sup> review - no fee to be charged with comments.

2<sup>nd</sup> and subsequent review of same project - \$50.00 per utility

### Map Copies

GIS/As-Builts 24x36 \$10.00 per Map

8 ½" x 11 Black & White \$.65 for first page, \$.25 each additional

#### **TESTING AND INSPECTIONS**

## Water Meter Testing

Meter Testing 3/4" and 1"	\$50.00
Meter Testing 2" and larger	\$100.00

## Temporary Hydrant Meter Rental

¾" Meter Deposit	\$1000
Hookup Fee	\$50
Base Charge (Per Day)	\$15
Usage (Per 1,000 gallons)	\$4.00
2" and 3" Meter Deposit	\$1000
Hookup Fee	\$50
Base Charge (Per Day)	\$15
Usage (Per 1,000 gallons)	\$4.00

Please contact H2GO for extended rental rates and fees.

## Inspection Fee

1<sup>st</sup> Inspection NO FEE

2<sup>nd</sup> and subsequent inspections of same project – \$50.00 per utility connection

## LABOR & EQUIPMENT CHARGES

<u>Personnel</u>	<u>Hourly</u>	
Director	\$100.00	
Assistant Director	\$80.00	
Utilities Director	\$80.00	
WW Plant Superintendent	\$65.00	
WW Plant ORC	\$60.00	
Collections Superintendent	\$55.00	
Back-up Collections Superintendent	\$50.00	
Inspector	\$50.00	
Maintenance Mechanic	\$40.00	
<u>Equipment</u>	1st Hour	All After
Backhoe/Mini Excavator	\$150.00	\$75.00
Vac-Truck	\$250.00	\$125.00
Dump Truck	\$80.00	\$40.00
Service Truck	\$60.00	\$30.00
Rented Equipment	Cost + 10%	
Parts & Supplies	Cost + 10%	
Meter Box Move, Labor	\$300.00	
Service Call	\$50 per hour After business hours, \$100 per hour	

#### PENALTIES AND FINES

Reconnect Fee Water \$35

Reconnect Fee Sewer \$100

#### Illegal or Unapproved Connection

1<sup>st</sup> Offense \$1,000 plus any state-imposed fines.

2<sup>nd</sup> Offense \$2,500 plus any state-imposed fines.

3<sup>rd</sup> Offense \$10,000 plus any state-imposed fines.

(Fines will double after the third offense and continue to double as offenses occur plus any state-imposed fines.)

#### Meter Tampering Fee

1<sup>st</sup> offense \$100

2<sup>nd</sup> offense \$500

3<sup>rd</sup> offense \$1000

### **Irrigation Ban Fines**

1st Offense WARNING

2<sup>nd</sup> Offense \$50.00

3<sup>rd</sup> Offense \$100.00

4<sup>th</sup> Offense \$250.00

5<sup>th</sup> Offense \$1000.00

#### Backflow Testing Fines

\$100.00 plus Service Call IF NOT TESTED

(If irrigation service is disconnected due to lack of backflow test, there will be a \$35.00 reconnect fee and a \$50.00 service call to reconnect.)

Grease Trap Fines - \$500.00 plus disposal cost if not regularly maintained.

Damage to pressure sewer line or removal of Posted Warning Sign - \$1,000

#### Water Disruption Charge

When a water main is cut or otherwise damaged without having been located or the located line has been hit within three (3) feet of marking causing a major loss of potable water and or interruption of water service to residents a \$1000.00 minimum plus clean up and repairs will be charged to the responsible party or parties.

#### Sewage Disruption Charge

When a force main, gravity line or sewer service is cut or otherwise damaged without having been located or the located line has been hit within three (3) feet of marking a \$1000.00 minimum plus all clean up, line repair costs and any fines imposed by NCDEQ will be charged to the responsible party or parties.

#### Infiltration Treatment Charge

When a force main, gravity line or sewer service is cut or otherwise damaged and infiltration of water, sand or other debris occurs without having been located or the located line has been hit within three (3) feet of marking a \$1000.00 minimum plus all required line, lift station and plant cleaning along with any fines imposed by NCDEQ will be charged to the responsible party or parties.

NOTE: When both Sewage Disruption Charge and Infiltration Treatment Charge are imposed only one (1) \$1000.00 minimum shall apply.